



# *Water* and *Sanitation* Services Peshawar

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# Chief Executive Officer's Message



WSSP's journey towards success continues consistently, step-by-step with discipline, without wasting time, sojourn and losing pace. We will continue to climb the ladder of achievements. Being run by a team of highly skilled and experienced professionals, WSSP always looks for innovations to modernize services delivery system; and ingenuity to address the loopholes in the existing one. Whether it is construction of Khyber Pakhtunkhwa's first-ever sanitary landfill cell, installation of Supervisory Control and Data Acquisition (SCADA) or water testing devices on our tube-wells, WSSP has been looking for energy-efficient and environment-friendly waste management solutions.

The new achievement is addition of modern machinery to our existing fleet – thanks to provincial government.

The machinery has been distributed among zonal offices after consultation with elected representatives and on basis of areas and population each zone covers.

This helps us launched a full-fledged sanitary operation at union councils recently handed over to WSSP. The machinery is operational collecting and transporting waste in and out of Achini Bala, Chamkani, Larrama, Pajjagi, Pakha Ghulam, Pishtakhara Payan, Sarband, Sufaid Dheri, Wadpaga and Mera Kichori.

The new machinery has caused considerable improvement in sanitary services in the UCs that comprised of 58 neighborhood councils and 0.7 million population.

Awareness drives have been carried out and sanitation and water supply plan has already been shared with communities of the union councils. Waste containers have been placed at major points and staff collects waste from streets. Here I want to remind them that WSSP alone cannot keep the localities clean without masses' support no matter how modern machinery and skilled staff we deploy. Success of our efforts depends on your cooperation in shape of throwing waste at designated places.

**Dr. Hassan Nasir**

# WSSP Marks Global Handwashing Day

Hand-hygiene is an easy, effective and affordable way to prevent diseases and remain healthy. Health experts say clean hands guarantee a healthy mind and society. Clean hands, washed with soap, prevent spread of germs, work as shield against diseases and lead to good health among children too. Water and Sanitation Services Peshawar (WSSP) takes special care and organizes regular awareness sessions in schools and seminaries to promote hand-hygiene. The company marks Global Hand Washing Day every year and organizes awareness events at various educational institutions and community centers to promote handwashing. It marked the day with event throughout the city this year too.



This year's theme was, "Unite for Universal Hand Hygiene" which urged all to work together to promote hand hygiene and stand united to ensure universal access and practice of hand hygiene. Apart from events, WSSP's community outreach teams distributed awareness materials among masses on importance of handwashing. The events were organised in collaboration with UNICEF, Islamic Relief Pakistan, Norwegian Church Aid and Peace and Development Organisation. Students in different school presented tableaux, showing how

clean hands could keep them healthy and protect them from diseases. At an event in the city, zonal manager Zone E, Engr Anwarul Haq urged parents and teachers to inculcate good practices in children and teach them to take care of their environment apart from personal hygiene.

"Personal hygiene with clean environment is the only way to prevent diarrhoea, malaria, dengue and respiratory diseases," he said. Besides, Chief Executive Officer IRP Wasim Ahmad, Country Director Asif Shirazi and Program

Manager Muhammad Siddiq addressed the participants at the event.

They urged the masses if clean hands safeguard them against diseases, clean environment guarantee a healthy society. They appealed parents to train their children on good practices and ensure healthy future.

Engr Haq stressed on following of Islamic teaching in keeping the environment clean. He said that WSSP was performing its due role and the masses have to play their role.

# WSSP Carries out Special Sanitation Campaign

Water and Sanitation Services Peshawar (WSSP) carried out a week-long special sanitation campaign, clearing garbage dumps from private plots, markets and on roadsides. The campaign was carried out jointly with district administration for which WSSP has deployed extra machinery from its pool in all zones.

Deputy Commissioner Peshawar Shafiullah Khan inaugurated the campaign by leading an awareness walk in Qissa Khwani Bazar. Additional Assistant Commissioner Sheeba Siddiq inaugurated the campaign in Faqir Abad. Similarly, Zonal Manager Engr Anwarul Haq kicked off the campaign by holding an awareness walk on Kohat Road. He distributed awareness materials among shopkeepers, drivers, vendors and workshops on Ring Road. He appealed the masses to stop littering and throw waste at designated places. As many as 2131 sanitary workers, supported by 305 additional staff took part in the campaign.

Besides, 165 vehicles and heavy machinery were deployed to clean garbage dumps from roadsides, private plots and markets. An awareness drive was held and awareness materials on importance of sanitation were distributed among the masses.

WSSP community officers held door-to-door awareness sessions, corner meetings with people from all walks of life and schools' kids to sensitise them to play their role in promotion of sanitation.

The deputy commissioner also inaugurated the drive in Zone-C where he took out an awareness walk. He urged vendors and shopkeepers to throw waste at designated places. The deputy commissioner urged the masses to play their role in the campaign and dump waste at designated places.



# WSSP Gets New Vehicles

WSSP's journey towards success continues consistently, step-by-step with discipline, without wasting time, breaking momentum and losing pace – it adds another cap of modern machinery to its fleet.

Chief Minister KP Mahmood Khan handed over the vehicles to Chief Executive Officer WSSP Dr Hassan Nasir at an event at Chief Minister House. The vehicles are worth Rs413.56 that helped WSSP launch a full-fledged sanitary operation in eleven union councils of Peshawar recently handed over to the company.

Member National Assembly Sher Ali Arbab, Finance Minister Taimur Saleen Jhagra, Member KP Assembly Arbab Jehnadad, Haji Fazal Ilahi, Asif Khan, Secretary Local Government Elections and Rural Development Department Syed Zaheerul Islam, General Manager (Ops) Riaz Ahmad Khan, General Manager Planning Syed Zamirul Hassan were also present on the occasion. The machinery was procured for launching sanitary operation at Achini Bala, Chamkani, Larrama, Pajjagi, Pakha Ghulam, Pishtakhara Payan, Sarband, Sufaid Dheri, Wadpaga and Mera Kichori.

The machinery would lead to improvement in sanitary services in the UCs that comprised of 58 neighborhood councils and 0.7 million population.

“It will help us expand services to the new union



councils recently handed over to WSSP,” said Dr Nasir. The machinery has been distributed among zonal offices after consultation with elected representatives and on basis of areas and population each zone covers.

Awareness drives on water and sanitation are being conducted and locals of the UCs are informed regarding timings of water supply and sanitation operation. WSSP has also shared details regarding designated points and urged masses to dump waste there. The KP government handed over 23 more UCs to WSSP after expressing satisfaction over its services.



# LG Minister Inaugurates WSSP' SCADA System on Tube-Wells

Local Government Minister Faisal Amin Khan Gandapur inaugurated Supervisor Control and Data Acquisition (SCADA) system and Automatic Water Testing Devices installed on Water and Sanitation Services Peshawar (WSSP) tube-wells.

The company installed first of its kind SCADA system on 46 tube-wells, switching towards automation. The company also installed automatic water quality sensors to check water quality in its first phase. The project was implemented with financial assistance of UNICEF and technical support from University of Engineering Technology Peshawar (UET) at a cost of Rs12.9 million.

Chief Executive Officer WSSP Dr Hassan Nasir, General Manager Planning, Monitoring, Evaluation and Reporting (PMER) Syed Zamirul Hassan, and other

officials were present on the occasion.

General manager PMER briefed the minister on importance and operation of SCADA that enabled WSSP to automatically switch on and off tube-wells and gets accurate data on electrical and water supply parameters.

The data is being saved through GSM or mobile SIM on a website and a monitoring dashboard helps WSSP measure exact power consumption of each tube-well and quantity of water it pumps into water supply system.

With SCADA, WSSP can also ascertain if a tube-well's water production capacity is increasing or decreasing, enabling the company to devise long-term plan on basis of that data in future.

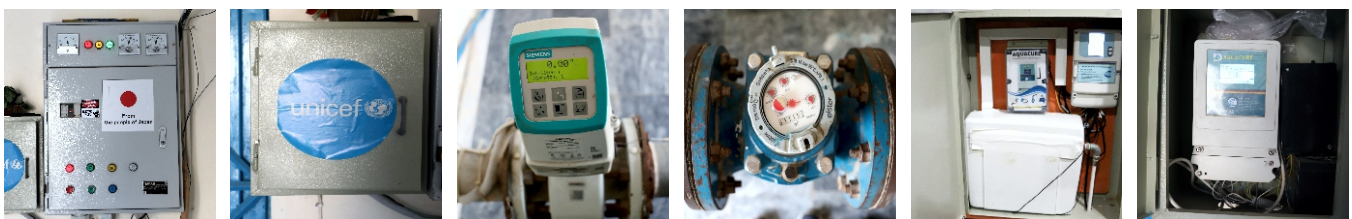
The minister was also briefed on installation of automatic water quality sensors installed on six tube-wells at a cost of Rs5


millions.

The general manager explained that the devices would automatically take samples from water and test it for quality. It will instantly test water sample with less chances of error, save transport cost and timely identification of contamination.

The minister lauded the company for moving towards automation of its water supply system and said that the system would help the company to improve its services.

The minister asked other water and sanitation companies in KP to follow WSSP in modernising its services.



**Automation of WSSP Tube-Wells**  for every child

**Project Details:**

- Tube Wells automated: 46
- Flow meters: 06
- Cost of the Project: 12.997M
- Implementing Partner: CISNR, UET (Peshawar)
- Financing Partner: UNICEF
- Type of Automation: Supervisory control and DATA Acquisition System (SCADA)
- Beneficiary Population: 70,000

**Advantages:**

- Remote operations and man less switching of tube-wells
- Remote monitoring of technical parameter of tube-well machinery
- Timely Identification of electrical/mechanical issues/failure
- Reliable reporting of pumping hours
- Alternate mean to record electricity consumption
- Identification and prevention of electricity theft



# WSSP Provides Sanitation Services to Churches on Christmas

Water and Sanitation Services Peshawar (WSSP) paid 50% advance salaries to its staff from Christian community so that they could celebrate Christmas. The company also approved leaves of all sanitary staff belonging to the community to celebrate the event with religious zeal. Each zone deployed staff to wash all churches. Senior management of the company joined the community and celebrated the festival. The company deputed teams who washed churches and provided other sanitation services to localities of the community. There are a total of 960 Staff from Christian community working in field and management positions in WSSP.



## Reduce, Reuse and Recycle School Kids up the Ante for a Trash-free Environment

WSSP has been training and sensitizing school children how to reduce, reuse and recycle waste at homes. The company has been working on an idea “Turning Trash to Treasure” to promote sanitation and sensitise children how to keep environment clean under UNICEF-funded awareness project titled, “Capacity Building and Community Empowerment Project.”

The company's Citizen Liaison Cell organised a competition at a

school in Rahabatabad where children from different classes showcased their items made of recyclable waste.

General Manager (Ops) Riaz Ahmad Khan was chief guest on the occasion who inaugurated the event. The initiative aims to cut down amount of waste that ends up in streets and containers. Students turned trash papers, bottles, ice cream cups, bulbs, cables, ribbons, straws, wrappers, toys, flower pots and plates into

decorative pieces. The enterprise aims to awaken creativity of the students and encourage them to recycle and safely manage waste at homes, turn it into beautiful decorative items instead of throwing in open areas or streets and drains. Teachers of schools have been engaged to hold special sessions on importance of recycling waste and clean drinking water.





# Top Brass Huddle Discusses Operational, Financial Preparedness

WSSP's senior management reviewed operational, administrative and financial Affairs, discussed future challenges and ways and means for its solution. Chief Executive Officer WSSP Dr Hassan Nasir chaired the meeting. General Manager (ops) Riaz Ahmad Khan, GM (PMER) Syed Zamirul Hassan, GM Projects Dr Mehboob Alam, GM Human Resources and Chief Financial Officer Haider Ali and all zonal managers attended the meeting. The management reviewed maintenance and repair of fleet, monthly reports, financial challenges and management and early completion of the ongoing projects. It also discussed registration of consumers in union councils, revenue collection and coordination among staff throughout the company. The chief executive officer directed all zonal managers to find ingenious solutions to the problems to improve services delivery and improve revenue generation. The management discussed challenges in redesigning of drainage infrastructure and asked the Project Department to remodel it in light of future needs to prevent inundation during rains.



# Top Brass Huddle Discusses Operational, Financial Preparedness



**Population**  
3.34 Million



**Ucs Served**  
65 / 42 + 23



**Area of Responsibility**  
340 Sq KM (132+208)



**NC/VC Served**  
233 (125NC & 108VC)



**Customers (Water Supply)**  
83,000



**Annual Water Production**  
20,440 MG



**Annual Solid Waste Collection**  
240,000 Tons



**Annual Complaints Resolved**  
12,000



**Annual Tests on Water**  
1200



**PCP Customers Satisfaction**  
66 %



**Expansion to 23 Semi Urban UCs**  
11 UCs (Worked Commenced)



**Increased consumers**  
52,000 to 83000



**Manpower**  
4321



**Fleet**  
440



**Transfer Stations**  
04



**Dumping Site**  
01



**Tube Wells**  
537



**Containers & Bins**  
982

# BoDs review financial and operational affairs

The Board of Directors (BoD) of WSSP reviews the company's financial, administrative, and operational functioning. During a recent meeting chaired by BoD Chairman Muhammad Rizwan Khan, heads of various departments, including the finance, projects, and operation departments, provided detailed briefings. The Chief Executive

Officer of WSSP, Dr. Hassan Nasir, members of the BoDs, General Manager Planning Monitoring Reporting and Evaluation Syed Zameerul Hassan, Chief Financial Officer Haider Ali, and General Manager Projects Dr. Mehboob Alam were also present.

During the meeting, it was decided to launch a consumer registration and revenue

campaign to make the company financially self-sustainable. The board also directed the Operation Department to promote waste segregation at the source level and launch an awareness campaign. Additionally, the board requested the provision of sanitation services at people's doorsteps to improve the delivery system.



Chairman BoDs stated, "We need to improve our service delivery system by registering unregistered consumers, collecting all arrears, and providing sanitation services at people's doorsteps."

The procurement committee of Board of Directors held 10th meeting, Chairperson Dr Humaira Gillani in the chair. Members Gulzada Khan, Zarak Khan, Muhammad Tufail, CEO Dr Hassan Nasir and other attended the meeting. Committee approved the procurement cases and reviewed progress on procurement process and quality of items purchased. Gul Badshah chaired HR Committee meeting which was attended by Gulzada Khan, Dr Humaira Gillani, Asif Khan, Bashir Khan, GM HR Syed Zamirul Hassan, Chief Financial Officer Haider Ali. The meeting reviewed different affairs of the company and expressed satisfaction over them. Similarly, Finance Committee meeting was chaired by Gul Zada Khan, which reviewed financial affairs of the company and directed the concerned zonal staff for expediting revenue collection and provision of services at door step. Syed Shah Hussain, Muhammad Sabur Sethi, Chief Executive Officer Dr Hassan Nasir, representative of Finance Department Shamraiz Khan, Company Secretary Nusrat Ali attended the meeting.



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