

### NEWSLETTER JULY-SEPTEMBER 2023

# Water and Sanitation **Services Peshawar**

23

## Chief Executive Officer's Message

I am thrilled to share the remarkable progress and achievements of WSSP from July to September 2023. Our relentless commitment to innovation, sustainability, and citizen-centric services has paved the way for transformative initiatives.

The decentralized wastewater treatment system, supported by UNICEF, now irrigates Wazirbagh Park, showcasing our commitment to innovation and sustainability. Commendable cleanliness operations during Eidul Azha and Ashura, in collaboration with various stakeholders, reflect our dedication to a cleaner Peshawar. Our drive for water connection regularization, plastic waste reduction, and notices to hospitals for proper waste management highlight our proactive approach.

> The German Development Bank KFW's interest in supporting our drainage initiatives signifies global recognition. Issuing notices for waste management in hospitals aligns with our commitment to environmental health.

In closing, I extend my sincere appreciation to the entire WSSP team for their dedication and hard work. Together, we are shaping a city characterized by innovation, sustainability, and citizen-centric services. Our journey continues, and I am confident that with your support, we will achieve even greater milestones in the future.

#### Transformative Visit: Minister Aamir Nadeem Durrani Boosts WSSP Innovations

The caretaker minister LGE&RDD, Engineer Aamir Nadeem Durrani, recently visited the Water and Sanitation Services Peshawar (WSSP) head office. The visit aimed to explore innovations and advancements that promise to redefine the landscape of public services.

During the insightful briefing by WSSP's Chief Executive Officer, Dr. Hassan Nasir, the transformative impact of technology on service quality and cost-effectiveness took center stage. Automation triumphed as 133 tube wells seamlessly transitioned to a state-of-the-art SCADA system, a move set for wider implementation. The commitment to scientific waste management was underscored through the establishment of a cuttingedge sanitary landfill site.

The cost-effective measures implemented, such as CT meters, vehicle tracking systems, and biometric attendance, showcased WSSP's commitment to operational efficiency. Minister Durrani, commending these achievements, praised WSSP's forward-thinking strategies, expressing the belief that these technological advancements can effectively address the escalating challenges in managing urban localities.

The Minister's visit not only applauds the current successes but signals a collaborative effort towards an urban landscape characterized by innovation, sustainability, and citizen-centric services.



#### Commendable Achievement: Eidul Azha Operation Garners Wide Appreciation

The recent Eidul Azha cleanliness operation conducted by WSSP has received widespread acclaim for its remarkable success. In acknowledgment of the dedicated efforts of the workers involved in the operation, ceremonies were organized for the distribution of awards and certificates. In a collaborative initiative with neighborhood/village council chairmen, Mayor Peshawar, district administration, ulemas, trade union representatives, and influential members of the local community, a joint Eidul Azha cleanliness plan was meticulously devised. This collaborative effort not only effectively addressed various issues but also showcased the positive outcomes arising from the collective endeavors of all stakeholders.





#### Successful Completion of Ashura Operation by WSSP

WSSP has effectively concluded the special cleanliness operation during Ashura Muharram-ul-Haram. The Chief Minister, Chief Secretary, Secretary Local Government, Commissioner, Deputy Commissioner and community at large commended WSSP for its outstanding cleanliness efforts and other services. Over 300 personnel participated in the operation, providing cleanliness and other services in Union Council 9, UC 69 Wadpagga, and Union Councils 9, 14, 15, 16, 17, 18, and 19 in Zone A. Services were delivered in two shifts in UC 9 and 69, while in Zone B Union Councils, services were provided in three shifts. The cleanliness operation involved 124 sanitary workers, 82 khattakulis, and 28 helpers. Waste was lifted using 52 mini dumpers, 8 compactors, 6 water tankers, and 6 bowsers. Streets and alleys were cleaned with a mixture of lime and chalk, and fog spray was also applied. Additional staff and vehicles were deployed on the 9th and 10th Muharram.

For the Ashura operation, four focal persons were appointed, including Chief Municipal Inspector Mukhtiar, Municipal Inspector Sadiqullah, Supervisor Bashir, and Municipal Inspector Shadman. Assistant Manager Ahmed Khalil and Field Officer Ezzatullah carried out the duties of focal persons in the command post. Zonal Managers Aamir Gul Khattak and Basit Khattak supervised the overall operation.





#### Accelerated Drive for Water Connection Regularization

WSSP is intensifying efforts to regularize illegal connections and recover water dues, aiming to enhance financial sustainability and reduce reliance on government funds. CEO Dr. Hassan Nasir has directed special teams across all five zones to focus on rigorous regulation and recovery.

Facilitation centers have been established in zonal offices and union councils to streamline the process for consumers, facilitating connection registration and installment-based collection of outstanding dues. In a meeting chaired by Dr. Nasir, emphasis was placed on areas with notably low recovery rates, as low as 35%. Simultaneously, an awareness campaign is ongoing, encouraging consumers to register connections and make timely payments.

WSSP's proactive approach aligns with its commitment to financial sustainability and efficient water service management.





#### WSSP Seeks German Development Bank Support for Transformative Drainage Initiatives

A delegation from the German Development Bank KFW met with WSSP CEO Dr. Hassan Nasir to discuss matters related to Peshawar's drainage system. GM PMER Syed Zamirul Hassan joined the meeting, where the delegation received a comprehensive briefing on WSSP's mandate, achievements, and the status of ongoing and future projects. WSSP has formally presented a proposal to KFW seeking financial assistance for the enhancement of drainage hotspots, the remodeling of major drains in urban Peshawar, and the establishment of a Sewerage Treatment Plant.









### WSSP Initiates General Inspection of Fleet Vehicles:

Every day, WSSP efficiently collects over 600 tons of waste from every corner of the city using a dedicated fleet of 522 vehicles. To ensure the smooth operation and optimal condition of these assets, routine servicing, oiling, and greasing are prioritized. In addition, the zonal management conducted a comprehensive inspection, evaluating the overall condition of each vehicle, including the engine, body, and electrical components.



#### WSSP Issues Notices to Hospitals for Proper Municipal Waste Management

WSSP has issued notices to both public and private hospitals in Peshawar to enter into agreements for the proper disposal of non-medical municipal waste. Approximately 59 hospitals across all five zones have received notices, and discussions have commenced with around half of them to negotiate agreements with WSSP. These notices have been issued after consultations with the District Administration, Khyber Pakhtunkhwa Health Care Commission, and the Environmental Protection Agency.

The hospitals are encouraged to enter into agreements to ensure the safe disposal of non-medical waste, contributing to environmental cleanliness and disease prevention. This initiative aligns with WSSP's commitment to scientific and environmentally sound disposal of waste, and it involves active coordination with relevant authorities to ensure compliance with regulations and guidelines. The health and environmental agencies are actively participating in this collaborative effort to address waste management concerns and safeguard public health.







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